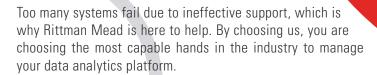


EXPERT SERVICE DESK





When we think about data and analytics systems, the cost and effort required to build the system is the dominating factor. Whilst we agree that a successful build is critical, the rest of the life of the system is where the value is realised. Rittman Mead's Expert Service Desk is designed to maximise the value of a system once it has been built, because development is just the beginning.



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ORACLE DATA AND
ANALYTICS PARTNER
ACROSS EMEA



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OUR CAPABILITIES

- Application support
 - System & performance monitoring
 - Fault fixing
- 💸 Strategic, advisory and roadmap
 - Health-checks
 - Project planning
 - Architecture and infrastructure
- 🍪 Upgrades, installs and patches
- 🧩 Access to and support of Rittman Mead IP
- Team augmentation
 - Training & knowledge transfer
 - Bespoke training
 - On Demand training

With Rittman Mead you can access our whole team of globally recognised consultants, who have over 1000 years of combined experience. Our team is fully accountable and personable. We give you a level of trust and familiarity that you would find within your own team. You can rest assured that we are doing what needs to be done, as efficiently as possible.

With our Expert Service Desk, you are paying for the extensive knowledge and IP of Rittman Mead's fantastic team.

Benefits





WE GIVE YOU A FULLY DETAILED REPORT ON YOUR USAGE, SO YOU CAN SEE HOW MANY HOURS YOU'VE SPENT AND ON WHAT.



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