CHIT CHAT WHITEPAPER

ChitChat enhances the BI experience by bringing conversational capabilities into the BI dashboard, increasing ease-of-use and seamlessly joining current workflows. From tracking the history behind analytical results to commenting on specific reports, ChitChat provides a multi-tiered platform built into the BI dashboard that creates a more collaborative and dynamic environment for discussion.

Annotate
Comment at the Source

ChitChat's multi-tiered annotation capabilities allow BI users to leave comments where they belong—at the source of the conversation. ChitChat simplifies BI communications by giving business users and analysts a place to discuss reports and data inside the BI ecosystem.

ChitChat allows users to comment in three specific ways. Broader discussions can take place in a generic dashboard thread. More specifically, ChitChat also allows users to comment on singular reports and even on individual rows within tables.

Leave the guesswork behind. ChitChat introduces a level of specificity lacking in current BI environments. No more guessing which reports are being referenced in emails or other communication channels. No more screenshots. No more copy and paste.

ChitChat's interface is intuitive and dynamic, evolving for the needs of its users. You can respond to other user's comments, edit your own comments, and embed comment threads where needed.

Document
The Right Space for When You Need to Write More

ChitChat introduces the ability to add longer documentation to your BI environment for when you need more than a comment. Want to add a synopsis for a report? Easy. Need to provide the reasoning behind key analytic decisions? Simple. Wish to record the history of a dataset? All of these things are now possible with ChitChat.

No longer store this critical information outside your BI environment where it may get lost. Keeping key materials contained inside the dashboard gives the right people access to key information without searching for it.

ChitChat's documentation tool features a built-in WYSIWYG text editor for ease of use. You can write longer reports, edit existing documents, and keep critical information where it can easily be found. No more searching. No more leaving the dashboard.

Share

Integrate with Your Workflow

Confluence, JIRA, email, Chatter, Slack—ChitChat seamlessly joins your current workflow. ChitChat is designed as a tool of convenience, adding a layer of specific commentary functions to your BI operation. Bring attention to important information on the dashboard using whichever platform you most prefer.

You can directly email comments from the ChitChat tool. You can create an issue on JIRA. You can push and pull to Confluence, a relationship that's coordinate to sync updates. And every integration automatically generates a link to the comments or document's location on the dashboard, bringing the communication full circle.

Rittman Mead can install these integrations as needed, customizing the ChitChat tool to your requirements. And if you need an integration that isn't included, contact us and we will put Rittman Mead's best on creating a solution for you.

Enhance your current workflow with a commentary tool unlike anything else on the market.

Compatibility and Specs

Minimum Requirements:

Disk Space : 300MB + Variable Space (profile images, annotation content)

Operating System : All Oracle 11g and 12c compatible Operating Systems, as defined in Oracle 11g and 12c Certification Matrices

Browser Compatibility : Mozilla Firefox 36.x+, Chrome 43+, Safari 7.1.x+, Internet Explorer 11.0.x+

OBIEE Version : 11.1.1.7.x, 11.1.1.9.x, 12.2.1.x

Database : Oracle Database 11g R2, Oracle Database 12c, Microsoft SQL Server, Postgres, MySQL

Java Version : Java 1.7.x, Java 1.8.x

Technologies:

Groovy Grails 2.4.4 - JQuery 1.11.3 - JQuery.timeago 1.4.3 - JQuery.mCustomScrollbar 3.1.13
AngularJS 1.3.5 - CKEditor 4

Security:

The ChitChat back end leverages the Oracle Weblogic security model to restrict access to its web service endpoints. Every web service requests requires a parameter containing a current, authenticated Weblogic session id.